



InputAcce/® for EOBs

EMC Captiva® InputAcce/ for EOBs is an input management solution designed to efficiently process Explanation of Benefits (EOB) forms. InputAcce/ for EOBs automatically captures EOBs, extracts key data within them and prepares them for review. Extracted data is then validated against internal patient billing/revenue cycle management system before it is sent to back-end healthcare information systems in HIPPA-compliant formats.

Using InputAcce/ for EOBs, healthcare providers:

The Big Picture

InputAcce/ for EOBs handles even the most complex Explanation of Benefits (EOB), providing a single platform to manage all incoming clinical and document imaging information and can easily integrate into any enterprise system.

REDUCE OPERATING COSTS costs by automatically capturing data from paper EOBs and converting it into usable file formats.

IMPROVE DATA ACCURACY by automating the data entry process.

EXPEDITE THE BILLING AND PAYMENT PROCESSING by speeding the ability to automatically capture data and balance and verify the accuracy of EOBs.

Capture

InputAcce/ for EOBs automates the collection of data found in EOBs using sophisticated character recognition, search rules and textual analysis to apply common rules to diverse document formats and automate the data collection process. Documents are then digitally assembled and prepared for further processing, streamlining the transaction process and maximizing system productivity. Audit trails are automatically initiated, logging the receipt date and the point of origination while quality assurance functionality ensures document integrity prior to downstream processing.

Classify

InputAcce/ for EOBs automatically classifies, or recognizes EOBs amongst a variety of other documents according to a customizable priority ensuring they are routed to the appropriate enterprise application.

Exception Processing

Exceptions are more costly to process once an EOB has been submitted to the enterprise application environment. InputAcce/ for EOBs isolates exceptions closer to their origin, facilitating faster and more efficient reconciliation, improving processing rates and reducing processing costs.



Without an industry standard EOB format, visually locating EOB document information for data entry is a time consuming process. InputAccel for EOBs has the ability to “learn” new formats as they are encountered.

Extract & Validation

EOB formats vary and can have line item tables in excess of 100 pages. InputAccel for EOBs uses multiple recognition technologies including OCR and ICR, to automatically extract patient data for individual processing and archiving. This data is then validated against patient billing/revenue cycle management systems to ensure data integrity before additional processing.

Export

InputAccel for EOBs converts extracted EOB document images directly into HIPAA compliant formats for export to virtually any patient billing/revenue cycle management or content management system. InputAccel for EOBs integrates with leading systems from EMC Documentum®, Hyland Onbase, SAP, IBM, Microsoft, FileNet and Open Text.

Key Features & Benefits

EXPORTED DATA FORMATS – Exports data into HIPAA compliant formats such as ANSI 835.

AUTO BALANCING/AUTO CALCULATOR – Posts and balances EOBs against outstanding amounts, alerting personnel should a discrepancy occur.

AUTO-LEARNING – Manages a variety of EOB formats and automatically recognizes attributes, learning EOB formats for further automation.

UNLIMITED RECORD READING – Reads an unlimited number of data items for each patient record.

UNIVERSAL SCRIPT/TEMPLATE – Captures data from a variety of EOB layouts.

SCALABLE TO LARGE EOB VOLUMES – Scales to any enterprise level for high volume EOB handling.

INTEGRATES TO ANY HEALTHCARE SYSTEM – Seamlessly integrates into a variety of systems, including practice management, claims management, contact management and revenue cycle management.

DATA ACCURACY – Has a data accuracy rate up to 99%.



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